

TSPRINT COMMUNICATION ERROR when Printing from Qbooks

Thursday, December 12, 2013

1. This appears when your computer does not have the TSPRINT universal print driver program installed.



2. Download and install the TSPRINT program from the website.
 - a. Goto <http://www.data911.pro/portal/dio/upd/universalprintdriver.html>
3. If TSPRINT is already installed then check to see if there are 2 firewalls running:
 - a. Windows FIREWALL
 - b. Additional firewall from Norton, or other security product.
 - c. If there are 2 firewalls running, disable the WINDOWS FIREWALL. Go here for instructions on how to disable the windows firewall...
 - i. <http://www.data911.pro/portal/dio/index.html>